



YOUR COMPANY NAME
 YOUR COMPANY ADDRESS
 YOUR COMPANY CITY
 POSTAL/ZIP CODE
 United States

1500 North Rainbow
 Las Vegas
 Nevada 89107

Dear CONTACT NAME

ACTION REQUIRED: SERVICE COVERAGE IS EXPIRING SOON.

Product Description	MTM	Serial Number	Expiry
7654321	7654321	1234567	1/1/1997

EPD IT Services has been contracted by Lenovo to work as an extension of their salesforce in order to understand your requirements, quote and process orders for Lenovo maintenance. You may also buy from your local reseller.

To request a quotation & discuss your requirements:
 Call: 1-505-652-4809
 Email: sales@epditservices.com

Purchasing Lenovo hardware maintenance entitles you to:

- Complete repair to the manufacturer’s specification.
- All call-out charges, labor, parts and costs are included with no hidden charges.
- A fast, efficient repair service with response times of 4 hours or less.

As a trusted partner of Lenovo, we have the ability to:

- Check the status of any IBM/Lenovo technical support.
- Notify you 30 days prior to expiration on any renewal you buy through us.
- Check the status of any additional hardware (free of charge) and if it’s out of support or due, we can add this to your quotation today.

Please see overleaf the confirmation of our partnership with Lenovo USA.

Yours sincerely,

Jim Hart, EPD IT Services LLC
 President
jim.hart@epditservices.com

Ross Biello, Lenovo
 North America, DCG Services
 Senior Manager
rbiello@lenovo.com

EPD IT Services, LLC

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Lenovo United States
1009 Think Place
Morrisville, NC. 27560



Lenovo Services

To Whom It May Concern,

This letter serves to confirm that Lenovo PC HK Ltd and EPD IT Services, LLC have signed an agreement effective March 15, 2015.

As Lenovo Enterprise Services continues to grow to meet the needs of our customers, we have entered into this strategic partnership with EPD IT Services, LLC. In the terms of this agreement, EPD IT Services, LLC retains the ability to market, sell, and register the Lenovo Enterprise Services Offering in the United States.

Kind Regards,

Jennifer DeMario
North America Business Development Manager
Lenovo Services
jdemario@lenovo.com